



Rewarding Learning

ADVANCED
General Certificate of Education
2024

Centre Number

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Candidate Number

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Health and Social Care

Assessment Unit A2 3

assessing

Providing Services



[AHC31]

AHC31

TUESDAY 28 MAY, AFTERNOON

TIME

2 hours.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

You must answer the questions in the spaces provided.

Do not write outside the boxed area on each page or on blank pages.

Complete in black ink only. Do not write with a gel pen.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 120.

Quality of written communication will be assessed in questions **1(c)**, **2(d)**, **3(c)** and **3(d)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.



TASK

Carry out an investigation of service provision in relation to *people with mental illnesses*. Your investigation should address the following:

- An understanding of how the Mental Health (Northern Ireland) Order 1986 (amended 2004) protects people with mental illnesses, and the circumstances it identifies that may result in an individual being detained for assessment and treatment
- How policies protect service users with mental illnesses in any care setting
- An understanding of why there is an increase in the number of people with mental illnesses in Northern Ireland
- How voluntary providers support service users with mental illnesses
- An understanding of how services are funded for service users with mental illnesses
- Meeting the needs of service users with mental illnesses
- Accessing services for people with mental illnesses
- The roles of staff who provide care and support for service users with mental illnesses, including a detailed understanding of the role of the mental health social worker
- A detailed understanding of *The Code: Professional standards of practice and behaviour for nurses, midwives and nursing associates* and how these standards apply to the care of service users with mental illnesses
- The five statutory functions and duties of the Patient and Client Council (PCC)
- The role of the Regulation and Quality Improvement Authority (RQIA) in ensuring that organisations providing care for service users with mental illnesses meet minimum standards



1 Northern Ireland has the highest prevalence of mental health problems in the UK.

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In some circumstances, if a person with a severe mental illness is unwilling to be admitted to hospital voluntarily, they may be detained under the Mental Health (Northern Ireland) Order 1986 (amended 2004).

(a) Describe **two** reasons for the increasing number of people with mental illnesses in Northern Ireland.

1. _____

_____ [3]

2. _____

_____ [3]

[Turn over



2 People with mental illnesses are among the most vulnerable in our society. Some individuals experiencing mental illness may be too unwell to seek help. A range of practitioners and agencies, such as the Patient and Client Council (PCC) and the Regulation and Quality Improvement Authority (RQIA), seek to protect and promote the rights of these individuals and to ensure that they receive appropriate care and support.

(a) Describe **three** ways people with mental illnesses might gain access to health and social care services.

1. _____

_____ [3]

2. _____

_____ [3]

3. _____

_____ [3]



(b) Describe **three** statutory functions of the Patient and Client Council (PCC).

1. _____

_____ [3]

2. _____

_____ [3]

3. _____

_____ [3]

[Turn over





3 Voluntary providers play a very significant role in supporting people with mental illnesses. Nurses are employed by voluntary providers who work to support service users with mental illnesses, and they must work in accordance with their code of professional practice.

(a) Explain **three** ways voluntary providers might be funded.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

[Turn over



(b) Describe **three** ways voluntary providers might support service users with mental illnesses living in their own homes.

1. _____

_____ [3]

2. _____

_____ [3]

3. _____

_____ [3]



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For Examiner's use only	
Question Number	Marks
1	
2	
3	

Total Marks	
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Examiner Number

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